

Cloud Based Industry Specific

Section 1

Alphanumeric

Section 2

Reading Comprehension

Section 3

Spelling & Grammar

Section 4

Timezone

Section 5

Typing Test

Section 6

Audio/Comprehension, Message Taking and Call Handling

The Pre-Employment Test is cloud based with a timer built in to all sections and sub sections.

Section 1 Alphanumeric

This section incorporates drag and drop fields to test alphanumeric skills

Section 2 Reading Comprehension

- A sentence describing an emergency situation is shown for 20 seconds. Applicants must then answer true & false questions.
- A sentence with information is shown. Applicants must type in the correct answer to questions in boxes located on the screen.
 - Applicant must click 'change' buttons to display correct answers to a complete address shown on the screen.

Section 3 Spelling & Grammar

- Identify spelling errors
- Count grammatical and spelling errors in a paragraph provided
 - Fill in blanks with correct answers from multiple choice

Section 4 Timezone

• Geography, time zones and 24 hour clock are tested using calculation questions and multiple choice

Section 5 Typing Test

Copy typing into boxes provided

Section 6 Audio/Comprehension, Message Taking and Call Handling

- Applicant presses play to listen to calls. When completed, a list of true/false questions are presented. Applicant is instructed that the call can only be started once, and if stopped it cannot be restarted, to listen carefully.
 - Applicant presses play to listen to calls and records information from the sample call while it is playing into a sample message template.
 - Applicant presses play to listen to a call. When completed, a question about the handling of the call will be presented.

- Pricing -

| | Base Price | # of Test Included | Cost/Test Thereafter |
|----------------------|---|--------------------|----------------------|
| Package #1 | \$149.00 | 40 | \$3.00 |
| Package #2 | \$249.00 | 85 | \$2.00 |
| Package #3 | \$499.00 | 250 | \$1.00 |
| Package # | Price *HST added to Canadian Companies only | | |
| Name | Company | | |
| Address | | | |
| Phone | Fax Method of Payment 🗌 Check 🗍 Visa 🔲 AMEX 🗍 Master Card | | |
| Card number | Expiry Date | | |
| Authorized Signature | Name on Card | | |

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